


PhoneDOCTORx, is an innovative telemedicine company that provides physician coverage services through audio and or video conferencing consultation services. Partnering with PhoneDOCTORx, Extended Care Facilities (ECFs) are empowered to provide nurses, patients and their families with confidential, real-time access to Board Certified physicians in non-urgent, urgent and emergent care consultation through state-of-the-art Medical Call Centers.

Over 29,000 Physician-Patient Encounters to Date!

REDUCE ED TRANSFERS & RE-ADMISSIONS

Timely access to physicians is a major challenge for Extended Care Facilities, comprised of skilled nursing facilities, rehabs and long-term care. This often results in preventable and costly Emergency Department (ED) transfers and hospital admissions and readmissions. Today's healthcare environment places multiple demands on community physicians including coverage of offices, hospitals and ECFs. PhoneDOCTORx uses the patented telemedicine services of American Doctors Online to provide face-to-face, real-time access to physicians, resulting in reduction of transfers to the ED, as well as admissions and readmissions, by 35% or more.

Challenges:	Solutions:	Benefits:
<ul style="list-style-type: none"> Limited access to physician consultation during after-hours and weekends Limited knowledge of patient by covering physician resulting in blind diagnoses Limited supply of primary care physicians (PCPs) Preventable transfers to the ED and hospital Preventable admissions & readmissions 	<ul style="list-style-type: none"> Real-time audio and/or video access to Board Certified physicians during after-hours Immediate consultation for non-urgent, urgent and emergent issues Decrease burden on PCPs during after-hours and weekends Immediate physician interactions reduce avoidable transfers to the ED and improves stabilization of ECF patient census 	<ul style="list-style-type: none"> Provide higher level of acuity of services at ECFs Reduction in avoidable ED and hospital transfers Address pain and behavioral issues immediately Visualization of patients yields more informed decisions Inclusion in hospitals' preferred SNF provider network due to enhanced services Decrease costs to overall healthcare system



Services
5pm - 11pm (Mon – Fri)
10am - 7pm (Sat & Sun)

- Diagnose and treat all non-urgent and emergent cases from the ECF
- Admit new patients to the facility
- Treat pain and other conditions in real-time

- More than 15 facilities enrolled
- Over 29,000 encounters to date
- Prevention of unnecessary hospital transfers

**Case Study Snapshot
Senior Whole Health:
57% transfer prevention rate**



PhoneDOCTORx was founded by Dr. Paul Bulat, Medical Director at St. Luke's Hospital in New Bedford, after his own mother became ill and required the services of an extended care facility. PhoneDOCTORx was his answer to the challenges faced by ECFs and the overburdened community physicians to provide timely care to their patients.

PhoneDOCTORx is the revolutionary communication bridge that strengthens the doctor-patient relationship, providing patients both crucial medical care and the comfort and peace of mind they deserve.